# ZIXCOP. VIRTUAL GRAFFITI C Datasheet



ZixGateway<sup>®</sup> Inbound Protecting patient data

Benefits:

- Proactively identifies inbound email PHI breaches
- Inbound HIPAA content scanning
- Quick deployment in less than a day
- No software to install and no additional resources needed
- Seamless integration with existing infrastructure and systems

#### Features:

- Policy management for HIPAA compliance
- Full content scanning of message and attachments
- Automated breach notifications
- Daily policy breach reports

The Health Information Technology for Economic and Clinical Health (HITECH) Act, passed as part of the American Recovery and Reinvestment Act of 2009 (ARRA), calls for protected health information (PHI) to be rendered unreadable and unusable. Under the new legislation, organizations can be fined up to \$1.5 million for violating the rules protecting patient privacy. Their business associates are also covered as part of the most recent changes.

For many healthcare organizations, safeguarding email sent by its employees is not enough. They also want to proactively identify any potential vulnerabilities. *ZixCorp*<sup>®</sup> Email Encryption Services are an important solution in the protection of sensitive data, and now ZixGateway Inbound provides a way for healthcare organizations to better manage your HIPAA compliance.

ZixGateway Inbound monitors email communication and notifies you when an email contains unprotected PHI. With full content scanning of your inbound email, ZixGateway Inbound enables you to better manage your HIPAA compliance.

#### Automated compliance management

With ZixGateway Inbound, inbound email is content-scanned for unsecure PHI. When vulnerabilities are identified, both the business associate and the appropriate internal compliance manager can be automatically notified. This enables healthcare organizations to proactively identify vulnerabilities, as well as protect their patients and their brand.

#### **Proven HIPAA lexicons**

Using the same industry-proven, healthcare lexicons as our standard ZixGateway policy-based email encryption solution, ZixGateway Inbound identifies sensitive PHI in both the email message and attachments. The lexicons search for PHI by taking the intersection of identifying information, as set forth by the Department of Health and Human Services, and health terms or claims information. This provides the highest level of assurance that unencrypted PHI is identified and your organization can take action.

#### About Virtual Graffiti

Virtual Graffiti is one of the fastest growing IT solutions providers for business, government and education. Our unique approach to technology starts with comprehensive product knowledge and outstanding customer support, ensuring our customers find the right solution. We assist buyers of all levels of experience from the earliest stages of decision-making through product fulfillment and post-sales support.

We have experienced tremendous growth and success by consistently meeting our customers' expectations. This allows us to build strong relationships and work closely with our clients. We know you expect more than just a quote from your technology partner – and that is the Virtual Graffiti difference. Business Associate Employee Notification Business Associate Unencrypted ePHI Unencrypted ePHI Unencrypted ePHI Unencrypted ePHI Unencrypted ePHI Notification Employee Notification Employee Notification Employee Notification Employee Notification Employee Notification

## Policy enforcement with ZixPort®

ZixPort is a secure portal that enables healthcare organizations to provide bidirectional secure communication at no cost to business associates. In addition to providing an easy-to-use custom secure portal for business associates to read and reply to encrypted email, ZixPort allows the business associate to initiate a secure email to the healthcare organization. Healthcare providers can provide a link from their Web site to the secure portal and then use ZixGateway Inbound to ensure business associates are using it to properly secure PHI.

### **HIPAA** compliance reporting

ZixGateway Inbound provides thorough reports that log the details of inbound vulnerabilities. The reports can be sent to the compliance or security staff on a daily basis for additional review and action. Taking proactive steps to monitor inbound communication, in addition to encrypting your outbound communication, will greatly reduce the risk of disclosing patient information.

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